Collaborative partnerships with all families will lead to better outcomes.
Many ways of knowing, being and doing

- Relationships need to be built.
- Trust and respect are tools for building relationships.
- Everyone’s identity is part of relationships.
- Cultural understanding supports building real strong relationships.

Many ways of doing

- Use each others names.
- Work with each family and share important information.
- Listen, think, respond—check you understand each other.
- Keep trying—practice makes perfect.

Connecting to Community

- What if a family doesn’t want to connect?
- Connect in different way—show respect for families’ choices.
- Honest, trusting relationships with families look different in each case.
- Learn from other community members.

Learning map

- Map and plan for your own communication skill development
- Reflect—when are you really listening?
- Plan for building relationships—time commitment is the key.
- Photos of relationships.